

SERVICE OF ITHACA

2018 Annual Report

## 2018 Year in Review



## PEACE OF MIND: A Day of yoga and Wellness

Peace of Mind offered workshops in self-care practices to nearly 150 community participants.



## MAY IS MENTAL HEALTH MONTH

*The Mask We Live In* film screening and panel on healing toxic masculinity presented to a sold-out community audience.

### SPAGHETTI DINNER

DAP and ROP participants served as wait staff at our dinner providing delicious meals to their family and community members.

## NONPROFIT PARTNER OF THE YEAR

F&CS's Community Outreach Worker program was recognized as Downtown Ithaca's 2018 Nonprofit Partner of the Year!





## OUR HOME

Our Home open house event celebrated the 10-year anniversary of moving to our new clinic home on 127 West MLK Jr/ State Street, allowing us to serve more clients than ever before.



## RUNAWAY & HOMELESS YOUTH MONTH

Homebound film screening and panel with community partners shed light on youth homelessness in Tompkins County.

## Message from the Interim President & Board Chair

Every year, our agency is faced with challenges and opportunities for growth. In 2018, we faced a major change in leadership, but with a determination to keep our mission at the forefront, we emerged with new energy and a refreshed commitment for our work. From the remarkable staff who demonstrate daily what it means to provide high-quality mental health services to our supporters and friends who have remained steadfast to our vision—our compassionate, caring environment continues to be a place for anyone to turn to, at any time.

At the heart of our mission are the people—the families, the individuals, the students. This year, the clinic provided services to a record number of adolescent and young adults, indicating a clear need for the type of services we offer. The Zero to Five program continues to be the only program of its kind to serve children under the age of five and their caregivers in our area. Youth and Outreach Services continue to uniquely provide outreach, case management, and therapeutic mentoring services to our most vulnerable youth. And, our Geriatric Mental Health program continues to see a rise in older adults whose mental health needs increase as they age.

We are so proud to serve our community with compassionate, high-quality services year after year. Thank you for your unwavering support that allows us to do just that. We celebrate your devotion, service, and passion to make our work possible. As we move into another year, we carry with us all that makes us special, and a drive to ensure everyone can live fuller, healthier lives.



Karen Schacher

Karen Schaechere, Ph.D., LCSW Interim President/ CEO



Ken: Catri

Kevin Cartmill Board President

#### OUR MISSION

Family & Children's Service of Ithaca supports, promotes, and strengthens the well-being of individuals and families by providing high-quality, accessible mental health care and related social services, with a particular sensitivity toward the needs of children.

#### **OUR VISION**

We envision a community in which families, children, individuals, and seniors have access to the social supports they need to lead fuller, more meaningful lives.

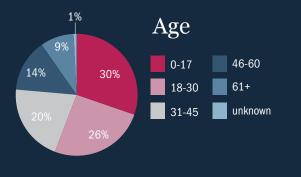
### 2018 BOARD OF DIRECTORS

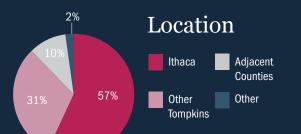
Kevin Cartmill. Board Chair Kenneth Harris, Vice-Chair of Assessment Marie Cope, Secretary Bill Murphy, Treasurer Karen Schachere, Interim President & CEO, ex officio Amber Alpizar\* Chris Apker Claudia Brenner David Brown Dave Burbank **Beverly Chin** Dr. Colleen Colbert Greg Eells\* Rev. Douglas Green\* Catherine Hackett Rachel Hogancamp Elsa Hyde Paul Kirk Kevin Mahaney Jason Trumble Bryan Warren

\*Former F&CS Board Member

## Who We Serve

PROGRAM	# OF CLIENTS SERVED IN 2018
Counseling	1,534
Psychiatry	352
Zero to Five Program	70
Geriatric Mental Health	87
Open Doors	178
Dispositional Alternatives Pr	rogram 27
KinECT	85
Rural Outreach Program	15
Children's Crisis Outreach Se	ervices 27
Community Outreach Worker	215





## 2 | FAMILY AND CHILDREN'S SERVICE OF ITHACA

## 2018 Program Highlights

### ZERO TO FIVE PROJECT

Family & Children's Service of Ithaca is the only mental health agency in our community that provides counseling services to children younger than the age of five. The Zero to Five project offers early intervention and comprehensive services to families with young children considered at high-risk for developing social, emotional, or psychological issues. In addition to our treatment services, we provide consultation to parents, schools, and other agencies about behavioral and developmental concerns. In 2018, the Zero to Five project received a total of 84 new requests for service, a 40 percent increase over last year. In total, the program served 70 individual families.

## GERIATRIC MENTAL HEALTH & CAREGIVER SUPPORT SERVICES

The Geriatric Mental Health (GMH) program provides mental health services to elders and their families. Our services are provided in-office, and when possible, we will provide home-based services to elders who may not be able to access the mental health services they need due to health problems, limitations in mobility, and psychological issues that impede the ability to obtain care. The GMH program also provides support for caregivers in the community through individual caregiver counseling and a monthly caregiver support group. The GMH clinician coordinates assessment process and pursues the clinical objectives through ongoing counseling services tailored to meet individual needs. In total, the program served 87 individual clients.



## OPEN DOORS: SERVICES FOR RUNAWAY & HOMELESS YOUTH

Open Doors provides crisis support and case management services to youth that are homeless, have run away, or are at-risk of doing so. Open Doors serve youth through a combination of temporary shelter in host homes, acute short-term crisis management, mediation, and family counseling. Open Doors also provides advocacy within the education system and the public sphere. In 2018, the program provided 24 runaway and homeless youth with ongoing services during acute crises, an additional 36 youth received short-term intervention services, five youth received aftercare from Open Doors' staff, and approximately 113 warm-line consultations were provided to school personnel, youth in need, friends of youth, and parents.



## **Our Financials**

Family & Children's Service of Ithaca is a 501(c)3 nonprofit organization. Our operating revenue for 2018 was \$4,220,274. Our expenses were \$4,596,982. Full audited financials will be available upon request.

	2018	2017
ASSETS		
Cash	980,037	1,120,702
Investments	500,348	522,752
Accounts Receivable, Net	754,552	870,702
Prepaid Expenses	32,938	60,740
Fixed Assets, Net	3,524,467	3,577,522
Deferred Loan Costs	74,481	79,770
Unconditional Promises To Give	5,068	59,246
Cash Value - Charitable Life	59,950	52,412
Security Deposits	3,000	3,000
Total Assets	5,934,842	6,346,846

Total Liabilities & Net Assets	5,934,842	6,346,846
Fund Balance	3,642,822	4,019,529
Notes & Leases Payable	2,044,103	2,056,842
Contract Advances	21,474	19,215
& Withholdings	207,428	206,268
Accrued Expenses		
Accounts Payable	19,015	44,992
LIABILITIES		

REVENUES		
Government Agencies	781,115	1,021,209
Program Fees	3,039,921	3,216,775
United Way of Tompkins County	85,000	108,000
Contributions	199,920	288,786
Interest & Investments	(8,504)	64,431
Miscellaneous	122,822	54,703
Total Revenue	4,220,274	4,753,904

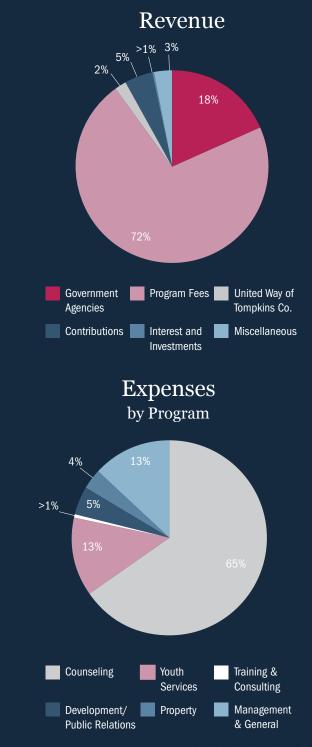
2018

2017

in Net assets	(376,708)	316,968
Increase/Decrease		
Supporting Services	990,526	932,230
Program Services	3,606,456	3,504,706
EXPENSES		

#### **EXPENSES BY PROGRAM**

Counseling	3,005,779	2,884,181
Youth Services	600,677	620,525
Training & Consulting	30,195	30,580
Development/ Public Relations	207,645	146,927
Property	163,100	114,790
Management & General	589,586	639,933
Total	4,596,982	4,436,936



## **Our Supporters**

F&CS is made possible by those who believe that we are stronger as a community when everyone has access to affordable, high-quality mental health services. We are so grateful to the commitment of our generous donors for providing our community members with access to compassionate care through our clinic and outreach services.



Best practice is not just a useful phrase here; it is the backbone of the agency, and what gives F&CS its stellar reputation. Staff and clients feel seen and cared for. <sup>99</sup>

#### Ann Dolan, LCSW Specialty: Geriatric Mental Health

## 2018 Donors

\$10,000 AND UP

United Way of Tompkins County Park Foundation, Inc. Pamela & Robert Swieringa

\$5,000 - \$9,999

Community Foundation of Tompkins County Brooks Family Foundation

\$2,500 - \$4,999

Datetree Charitable Trust Eugene & Jeanne Yarussi Tompkins Charitable Gift Fund

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#### \$500 - \$999

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Gary Frank Dan & Jean McPheeters David & Susan Ruppert Susan Tillema & Herbert Tillema Susan & Kenneth Brown Nick Goldsmith Charles & Nancy Trautmann Marlene & Bill Jewell Mariana Wolfner & James Rothenberg Liese D. Brofenbrenner Gould Colman George & Nancy Schuler Sidney & Gail Leibovich Deborah Trumbull Red Feet Wine Nancy Webster Elizabeth Berliner Claire Coombs **Betsy Rudolph** Tudorita Tumbar Kenneth Harris Irving Shapiro Cynthia Kaufman Edward & Caroline Cope Ithaca Teachers Association Danielle LaVigne Network for Good **Kiet Ouach** Tanner Kratil Amber Dew Zoey Storrey Zellman Warhaft Virginia Bizzell **David & Tove Hammer** Tony Parise & Sally True

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#### **UP TO \$99**

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Leslie & Jim Ouest Michael Smith & Kristen Brennan Katv Nicholson Karin Ash June Locke Heinz & Judith Koch Joseph Meeks J. E. Fortune Thomas Hirasuna & Jean Hunter Noel & Janet Desch John & Jane Marcham Jacquline Holloway Nelson Gwyneth Lymberis Graham Gillespie Francis Benedict **Evelyn Carey** Frin Menzies - Pluer **Flsie Zifchock** J. Kevin & Flizabeth McMahon Henry & Eileen Slater Donna Hopple Deborah O'Connor & Peter LePage David Feldman Dan & Karen Governanti Claudia Brenner, Architect Christina Wu

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Joan Fenner Ward Romer Ralph & Rhoda Janis Patrick Armstrong Nancy Shaw Robert & Myrtle Batsford Sidney & Minna Resnick Michele Mitrani & Joseph Cassidy Marian Partridge Marian H. Van Soest Kelly Rosekrans Joan Mangione & I. Michael Mangione Janet Mathews Irene E. Kiely Greg & Myra Hubbell Fred & Ilse Voss Frank Towner Eli Kozik Elaine Liu **Dooley Kiefer** Corri Haus Angela Merker Andrew Gossen Amv LeViere Elliott & Alison Smith

Agnes Zavaski Cinemapolis Tom Keane Todd Callahan Tenzin Norzin Shannon L. Haskins Gordon & Laura Myer Jonna Climie Hillary Kimball David Bassanelli Ariel Resnick Cornell University Molly Parker Paula Grant and Thomas Keane Margaret Van Houtte Chelsea Titterington Amie Hendrix Erika Standish Rena Sinclair Mr. & Mrs. Orlando Turco Madelyn Metzler Jeffrey Allen Jane Kaplan **Donald Holly** Murray Cohen Lauren Schler

#### **CORPORATE DONORS**

Arnold Printing Corp. Benefit Design Services Corp. BorgWarner Morse TEC Carol Bushberg Real Estate, LLC Cayuga Medical Center

Cayuga Radio Group CFCU Community Credit Union Computing Center CSP Management Dryden Mutual Insurance Gola Osteria Horizons Career Coaching, LLC Insero & Company, CPAs King Ferry Winery/Treleaven Wines Liquid State Lowe's Home Improvement Stores Luna Inspired Street Food Morgan Stanley Precision Filters, Inc. Sciarabba Walker & Co., LLP Shockyard Fitness Sinfully Delicious Baking Co, Tompkins Trust Company West Wind Consulting

#### **MEMORIAL GIFTS**

John and Linda Waldman, In Memory of Marjorie Waldman-Wolga

Mark Waldman, In Memory of Marjorie Waldman-Wolga Agnes Zavaski, In Memory of Mary Ann Barger Elsie Zifchock, In Memory of Mary Ann Barger Marilyn Ryan, In Memory of Mary Ann Barger Nancy Shaw, In Memory of Mary Ann Barger Marian Partridge, In Memory of Mary Ann Barger Debra Norton, In Memory of Merritt Norton Eileen Slater, In Memory of Merritt Norton Shelagh Johnston, In Memory of Reed Johnston

#### **GIFTS IN HONOR**

Patricia Streich, *In Honor of Arlyn Jurin* Anne Shakespeare, *In Honor of Jay Reynolds* Barbara Demarest, *In Honor of Libby Demarest* Jeannie Barnaba, *In Honor of Lynnette Scofield* Janet Lein, *In Honor of Sandy True* Kathleen Hulsebosch, *In Honor of Sandy True* 



### LEGACY GIVING

Making a bequest to F&CS is an important way to contribute to the health and well-being of our community not only for today, but for many years to come. A bequest costs nothing today, but gives you the knowledge that F&CS will be able to continue offering outstanding services to our community into the future. All individuals who have made or plan to make legacy gifts to F&CS are recognized as members of the Ruth R. Pettengill Society. For more information, please contact Kaitlyn Bayne at kbayne@fcsith.org.

When I worked with the Elmira Psychiatric Center I had a lot of interaction with DAP and got to know some of those people and the work they did. So I have always been impressed with



F&CS--both with the clinical and non-clinical staff and how hard they work.

I think one would be hard pressed to find an agency that's substantially more beneficial to the community. There are a lot of agencies that are beneficial in their own way, but I think that F&CS stands in the top tier, being both in need of that support and in terms of using that support wisely and shepherding the money to provide high-quality services to a broad array of community members. **99** 

Edward Abelson, Ph.D. Psychologist | Ithaca, NY

## Our Staff

Our staff members are dedicated, compassionate professionals who are devoted to caring for those who turn to us ... at any age, at any stage of life!

#### MANAGEMENT TEAM

Karen Schachere, LCSW, PhD Associate Exec. Dir., Director of Clinical Services/ Interim President & CEO

David Shapiro, MPA\* President & CEO

Kaitlyn Bayne Director of Development

Ray Durkin Manager of Human Resources and Compliance

Mike Ellis, LCSW Director of Youth and Outreach Services

Diana Levy, LMSW Associate Director of Clinical Services

James A. Miller Facilities Director

Jeff Turney, MBA Director of Finance

Tammy Wheeler Manager of Administrative Operations

#### CLINICAL SERVICES

Karen Schachere, LCSW, PhD Associate Exec. Dir., Director of Clinical Services

Diana Levy, LMSW Associate Director of Clinical Services

Rachel Ash, LMSW Antoinette Besemer, LMHC Leslie Bode, LMSW Erika Busch, PsyD Alison Christiansen, LCSW\* Judy Clay, LCSW-R Patricia Cluett, LCSW-R Elizabeth Dissin, LMHC Ann Dolan, LCSW Erin Durkin, LCSW Samantha Engel, LMHC Deborah Fisch-Lewis, LCSW\* Chet Gates-Lupton, LCSW Anna Golding, LMSW Beth Gordon, PsyD Ania Grodzinski, LMFT Shannon Haskins, LCSW Amy Jacobs, LCSW-R Danielle Klingensmith, LCAT Mary Kate Lenihan, LMFT\* Elaine Liu, LCSW Laurel McIntyre, MA, NCC Kristen Meehan, LCSW Lorraine Moran, LCSW-R, CASAC Kimberly Munson- Burke, LCSW Dwight Myers, LCSW-R Katy Nicholson, LMFT

Jody Norton, LMFT Lynn Podhaski, LMHC\* Alexis Santi, LMSW Melanie Sauer, LCSW Susan Shrog, LCSW-R Dalya Tamir, LCSW Michael Troy, LMSW Claudia Voss Lewenstein, LCSW-R Tynesha Wright-Lindo, LMSW\* Stephanie Zuber, LMHC\*

#### **MEDICAL SERVICES**

Kristen Nygren, MD Medical Director

Deborah Bearman-Tasman, RN Auguste Duplan, MD John Tanquary, MD Barbara Wood, PNP

#### **INTAKE SERVICES**

Erin Fraham\* Sherri Ellis, MA Jenna Hulett Emily Laing Fiona McDevitt, LMSW\*

#### YOUTH AND OUTREACH SERVICES

Mike Ellis, LCSW Director of Youth and Outreach Services

Sarah Alabi Mustafaa Ali Jessica Brown\* Tammy Baker Shauna Belokur\* Rebecca Cogan, LMHC Nick Filippini\* Holly Fodge Juliana Garcia\* Flannery Hild\* Erik Hillman\* Wendy Hammond Kimberly Knight Hannah Mack, LMSW\* Adam Mozeleski, MA Matthew Spence\* Alexandra Tharp, LMSW\*

#### DEVELOPMENT AND COMMUNICATIONS

Kaitlyn Bayne, Director of Development

Julie Billings, \* Director of Development

Joana Chan Libby Demarest Victoria John Danielle Winterton\*

#### BILLING AND SUPPORT

Tammy Wheeler Manager of Administrative Operations

Carol Clarke Kelly DiSanto Ashley Ellis Jessica French Valerie Grinston Bonnie LaCourt\* Donna Lodge Lucina Martak Carolyn McCarter Julie Sewell\* Bill Simmons

#### INTERNS

Megan Banning\* Veronica Freyvert\* Angeline Harry\* Carolina Harris Felicity Holmes Carver Jordan\* Candace Keiffer Elie Kirshner\*

\* Former staff as of May 2019

## **Our Programs**

Family and Children's Service of Ithaca provides a wide range of services that include mental health care to individuals, families, and students, employee assistance services to more than 50 local agencies, targeted outreach to vulnerable youth and other community members in need of support, and community education to professionals and the general public. We are committed to providing the highest quality mental health and related social services to all who call Tompkins County home.

#### **CLINICAL SERVICES**

Our private outpatient mental health facility is licensed by the New York State Office of Mental Health and employs more than 40 mental health professionals. Our dedicated staff have provided superior counseling and mental health care services to Tompkins County residents for almost a century. We offer a sliding fee scale to ensure that our services are affordable for every person who walks through our doors. Our commitment to providing the highest quality care to anyone, at any time continues to be one of our guiding principles. Psychiatric care is a cornerstone of our clinic. F&CS's psychiatric services provide a holistic approach to a client's needs. Our psychiatric consultations are completely integrated with our counseling services. Our psychiatrists work collaboratively with the clients and therapists to asses, and when needed, develop a pharmaceutical plan in response to a mental illness.

#### YOUTH AND OUTREACH SERVICES

Youth and Outreach Services house all of Family & Children's Service of Ithaca's social services. Their programs support different vulnerable populations through family stabilization, youth mentoring, and community outreach. From Open Doors, which provides services to youth up to age 21 who have runaway, are homeless, or at-risk of either, to its community outreach program that aims to support a welcoming and inclusive downtown community by engaging people with a kind attitude often needed to de-escalate potential conflicts—the services found in Youth and Outreach provide remarkable and needed support for those in our area. Youth and Outreach Services works alongside the clinic to ensure those seen in its programs are being offered high-quality mental health care should they find they would like to access it.

#### **EMPLOYEE ASSISTANCE PROGRAM**

The Employee Assistance Program (EAP) provides access to free and confidential counseling services to eligible employees and their family members. The EAP is a benefit service provided by an employer to give employees support at times when they may be experiencing personal, family, or work related concerns. At Family & Children's Service of Ithaca, an EAP therapist will conduct an assessment, provide short-term counseling, and/or a referral to appropriate resources.





# Family Children's

#### SERVICE OF ITHACA

127 West State/MLK Jr. Street Ithaca, New York 14850 (607) 273-7494

www.fcsith.or

### Member Agency



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